



Engagement

In our strategic plan we recognise that working with our partners is a positive and productive thing to do, and we have acknowledged **collaboration and empowerment** as a positive way of working with our communities, and with our third and independent sector providers.

ACHSCP has now moved to a three-locality model and **Locality Empowerment Groups** are being created and supported to facilitate the community's involvement in the work of the IJB to meet our strategic ambition. In addition, we have been building the capacity and capability of staff to work with communities in an empowered way.

Our third and independent sector providers are key partners in our service delivery. Through our enabler of Principled Commissioning, we have committed to working with them to co-design and co-produce the highest quality, efficient and effective services that we can, ensuring that we deliver the best possible outcomes for the people in Aberdeen. The **Aberdeen Providers Forum** has been set up as means of enabling and facilitating this collaborative and empowering approach.

In September 2019, the Chief Officer set out the future focus of ACHSCP in terms of accelerating the pace and scale of integration, providing five areas of focus, linked to our strategic aims, which will enable us to achieve that. The five areas are: -

1. An Approach to **Demand Management** implemented through a strategic commissioning approach.
2. A deliberate shift to **Prevention**
3. A **Data and Digital** Programme
4. Creating the **Conditions for Change**
5. Accessible and responsive **Infrastructure**

Integration Joint Board

Executive Programme
Board

Programme Boards X 4
Strategic Planning Group
Strategic Commissioning
Enabling
Capital

City
People
Group

-

Care for
People
Group

ACC
Structures

NHS
Grampian
Structures

Representation

The five areas of focus have been worked into our Governance and Programme Board Structure which is depicted in the diagram above. The diagram also takes cognisance of the structures within our partner organisations. Our main link with our partners is via Community Planning and, in particular the City People and Care for People Groups.

The four programme boards consist of representatives from a wide range of ACHSCP, hosted, partner and partner agency services. The Strategic Planning Group (SPG) also has representatives from the three localities, community councils and the Civic Forum.

The Capital Programme Boards consider significant capital developments mainly those funded by NHS Grampian and the Scottish Government.

Engagement

Members of the community can connect through the Locality Empowerment Groups (LEGs) through to the SPG to influence decisions taken at EPB and IJB level. Although we already have a database of people signed up to the LEGs, recruitment is ongoing and there are still opportunities for people to get involved. Anyone interested can find out more on our website via the following link <https://www.aberdeencityhscp.scot/our-delivery/locality-empowerment-groups/> or they can go to the ACHSCP Facebook page to register their interest.

In August 2019 the Aberdeen City Provider Forum (ACPF) was created with all providers invited to participate. Previous sector specific forums existed but this new forum allows all providers to meet together to hear updates and share ideas and concerns. The Lead Commissioner uses the forum as a means of testing and developing ideas for future commissioning arrangements. The output from the ACPF feeds up to the Strategic Commissioning Programme Board and onwards to the Executive Programme Board and IJB. Feedback from providers who have engaged so far is extremely positive.

The LEGs and the ACPF are crucial to enable consultation with our service users and service providers on service re-design and transformation.

Public Consultation is a statutory part of major capital developments and any party affected by them will have the opportunity to have their say in a variety of ways either through public meetings or via a survey or electronic questionnaire.

Members of the public and partners can also get in touch with the partnership to put forward their ideas or views on any service within our remit via the "Let's Talk" link on our Website, access via the following link: <https://www.aberdeencityhscp.scot/lets-talk/>

Current areas of strategic development and planning

We are currently developing our Living Well with Dementia Delivery Plan and are about to recommission Care at Home and Supported Living services as well as our Carers Support Service. Arrangements are currently being made for interim primary care provision at the new Countesswells housing development to the south of the city.

Work is also ongoing to improve our immunisation service, primary care and our nursing services. All plans are in line with our person-centred values.

Consultation will commence next month on our 2019/20 Annual Performance Report.